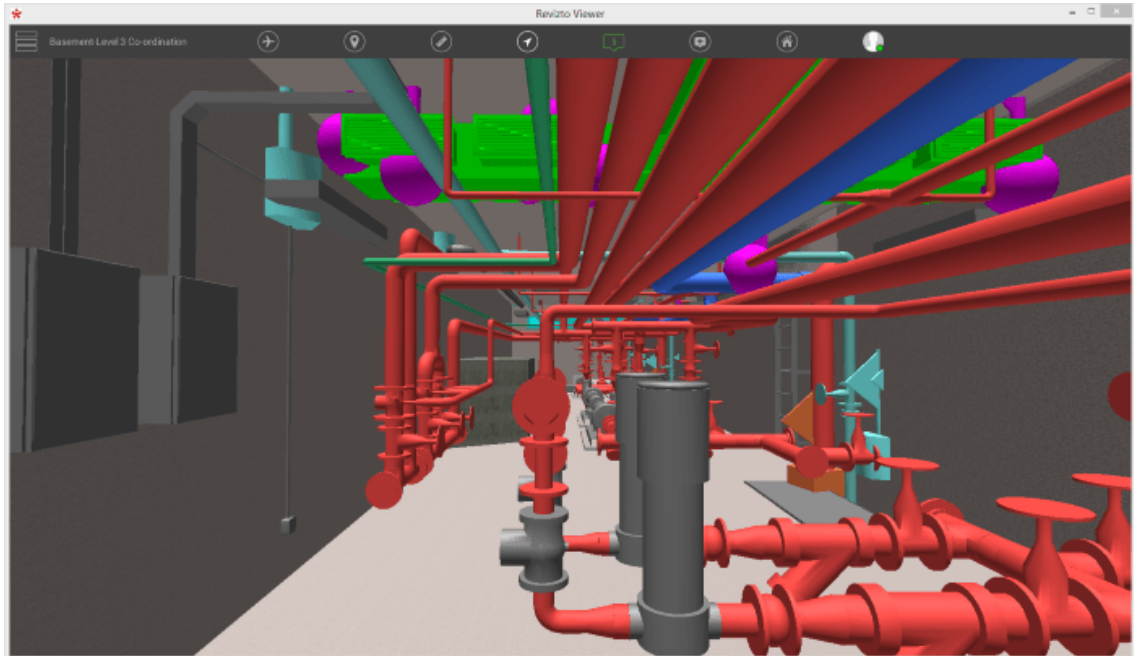


How Revizto's Issue Tracker became a tool of use in YTL Corporation

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Once [YTL Corporation](#), one of the lead players at the Southeast Asia market, applied Revizto to the company's workflow, its collaborative tool Issue Tracker soon became an everyday gear. YTL is a large integrated infrastructure developer, operating in Malaysia, United Kingdom, Singapore, Indonesia, Australia, Japan and China, and its fields of operation include comprise utilities, e-commerce initiatives and internet-based education solutions, hotel development and management, cement manufacturing, construction contracting, property development and investments.

The latter plays a significant part in YTL's assets, and the team constantly seeks for new tools of trade. We in Revizto were proud to learn that Issue Tracker was successfully adopted by the company's experts. **Adam Sheather, Corporate BIM Manager**, shared with us how Revizto came in hand and helped to solve company's tasks more effectively.



Discovering Revizto

Adam Sheather came across Revizto at RTC North America, where Aaron Maller from Beck Group was showcasing his project in Revizto. "After RTCNA I saw the benefit of Revizto over other collaboration tools," Adam says. "And now Revizto is our go-to tool".

Since the team first tried Revizto, it became the essential part of the working process, both in internal and external operations. Adam adds, that all the requests for information (RFIs) the company proceeds are now fulfilled by means of Revizto.

Views on Revizto

With its multitudinous team, complex projects and diverse goals, YTL easily discovered manifold advantages of Revizto. We asked Adam to list the essential virtues of a software. "It works on all platforms," he says. "Also, Revizto is easy to setup. We can include as many project members as needed without the headache of buying additional licenses".

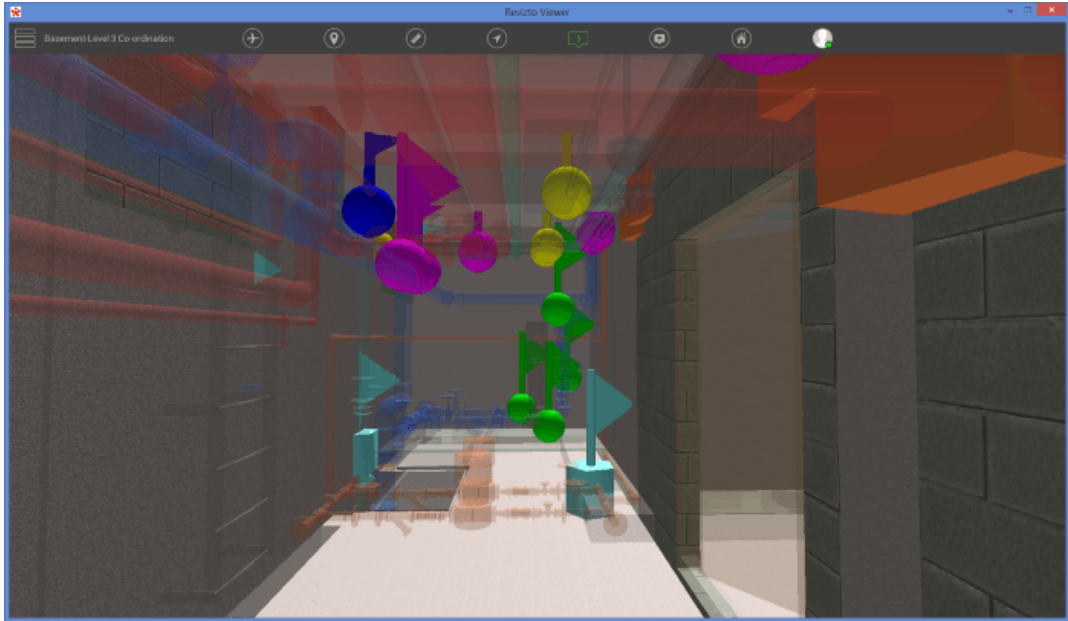


So, Revizto came in handy as a value-added software to professional packages that were already incorporated into the company's processes. "It adds a huge value, especially in terms of collaboration and issue tracking, which we always perform in Revizto now," Adam explains.

As the company implemented Revizto to their processes, they noticed the effectiveness of collaboration increased hugely. Revizto helped to solve tracking problems, added to a detection of errors and eliminated misunderstanding between employees of different expertise. The team has studied literally all the features of Revizto and found all of them handy. However, we asked Adam is there something we can improve.

"It would be great to allow issue tracking in 2D sheets, add 2D-3D metadata integration (think DWF), more allowance to use the tool for site RFI, snagging. I'd like to have better control over data parameters and adding specs, such as PDFs. Also: to allow multiple uses of measure tool, allow capture of measurement in the Issue Tracker, add text tool for issue tracker..." Eventually, as a company that always listens to users feedback, we in Revizto now have a lot of things to do. But overall, does Revizto satisfies the team?

Sure, Adam says. And specifies, "Our management enjoys the extra perspective it offers when dealing with technical hurdles we need to show." Obviously, YTL's assorted goals and high-end demands were a great test for Revizto, and it passed! But how exactly a software is used in the team?

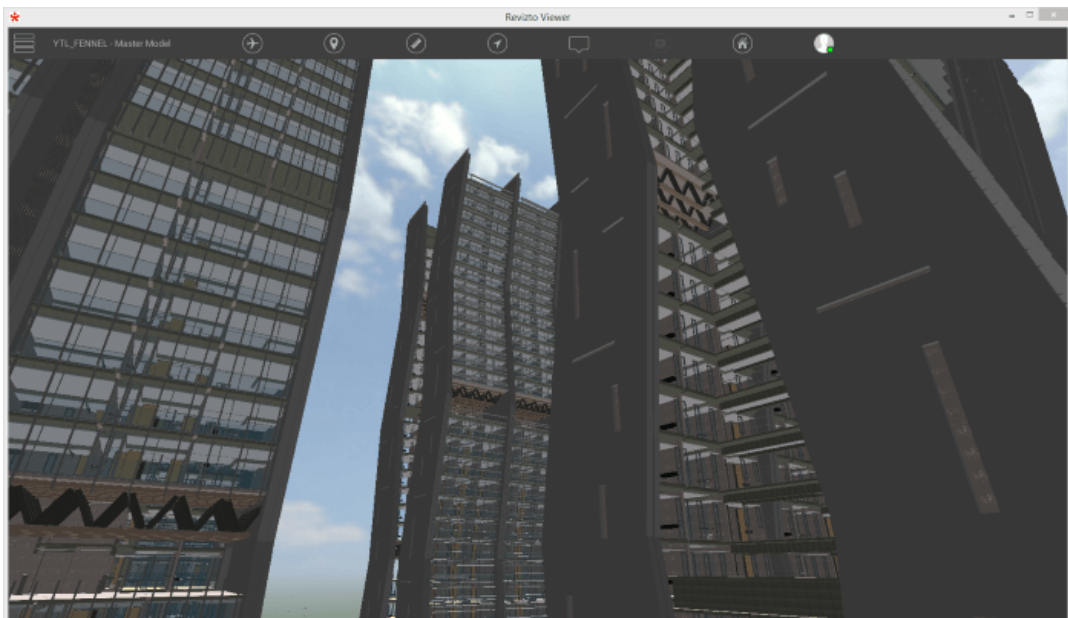


Revizto in use

Revizto is a visual collaboration tool at the first place, and smooth collaboration is exactly what YTL needs. "Revizto is used within our Management, Design and Site teams for all our developments and construction projects," Adam says. "At the design stage there are maybe 10-15 people collaborating on the project, we are looking at a lot more for construction." From this point, there's no surprise that the most important tool for YTL is Issue Tracker.

"Issue tracker is critical for us. We use it to manage projects, to make design checks, coordination etc. It drastically helps to issue design RFIs, as we now manage our external RFIs through it with our consultants to eliminate questions and get answers at design meetings. It is important tool that is used basically at every design meeting with our sub-consultants. So it really adds to both internal and external communication".

But Issue Tracking is not just for discussions and fast decisions. By reducing misunderstandings in the team, it helps to avoid mistakes. According to Adam, it's exactly the way Revizto worked it out. "For example, our M&E services layouts allow us to highlight check and update more efficient pathways based on the Revizto model".



In such a way, Revizto was already used in several projects. Adam says, "We are now running Revizto with five projects, with a plan to expand to all future projects. We are using Revizto on The Fennel, a 4 tower single carpark residential condo in Kuala Lumpur. It's a complicated project. Each tower has 38 stories, and they are nestled in pairs and are connected with a 53m suspended pool."

"Revizto allows us to add many people to help us collaborate easily, and it's a huge asset," Adam concludes. "There are a number of other services but none offers the value, flexibility and features that Revizto does. It makes Revizto the number one choice for us and we look forward in the future to keep working on such projects."